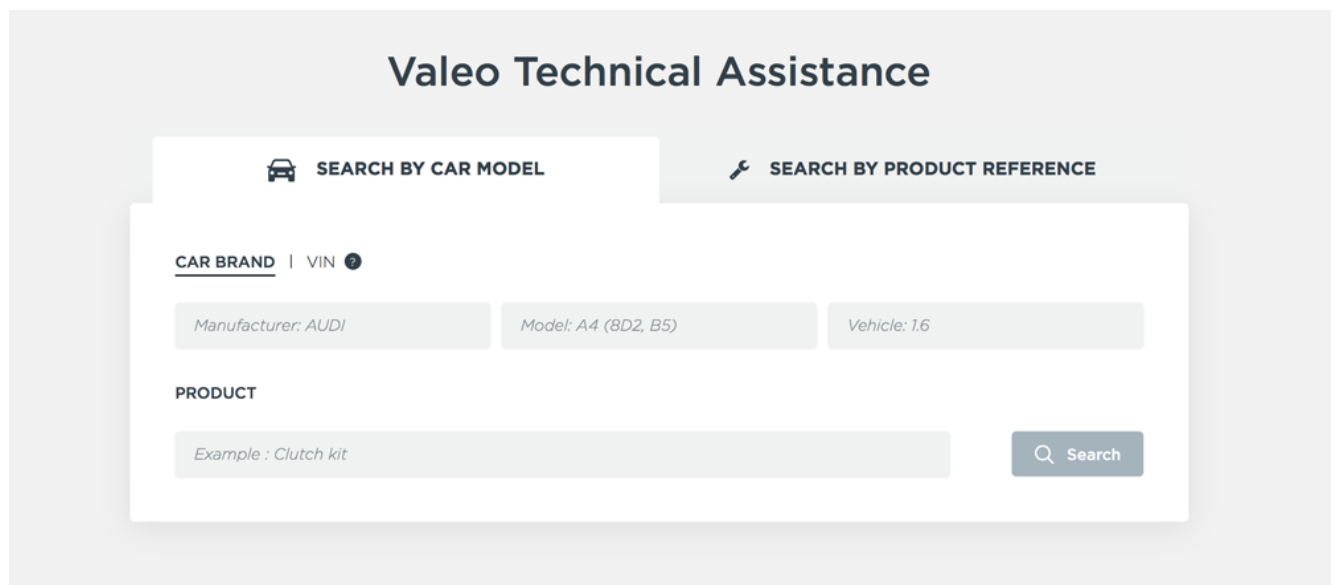


VALEO TECH @SSIST : GAME CHANGING SERVICE INNOVATIONS

Valeo - Paris - December 2018. Valeo's digital revolution is here. The Group is assisting vehicle repair professionals with the launch of new technical and digital services. How are they so special? They were designed for and in collaboration with retailers and mechanics. Further to interviews conducted with 600 retailers and mechanics in seven countries (Brazil, China, France, Germany, India, Spain and the United Kingdom), Valeo is announcing the launch of Valeo Tech @ssist, a new web platform giving free access to all Valeo technical information in just two clicks.

A quick and intuitive part search engine

Thanks to Valeo Tech @ssist, easily accessible from valeoservice.com¹, finding the right Valeo product reference has never been faster or more intuitive. By using the TecDoc¹ database, aftermarket professionals can find Valeo product details with ease, including technical features, automaker compatibility information and product images. Users can search by vehicle type (brand, model or version), Vehicle Identification Number (VIN) or product. To increase the speed with which users get access to parts, Valeo has included an autocompletion² feature for field inputs.



The screenshot shows the 'Valeo Technical Assistance' search interface. It features two main search options: 'SEARCH BY CAR MODEL' (selected) and 'SEARCH BY PRODUCT REFERENCE'. Under 'SEARCH BY CAR MODEL', there are three input fields: 'CAR BRAND' (with a dropdown arrow), 'VIN' (with a help icon), and a search bar containing 'Manufacturer: AUDI', 'Model: A4 (8D2, B5)', and 'Vehicle: 1.6'. Below this, there is a 'PRODUCT' section with a search bar containing 'Example : Clutch kit' and a 'Search' button with a magnifying glass icon.

All technical information in one place

Valeo's technical information, including technical bulletins, fitting instructions and installation videos are now available in a single location and open access for immediate consultation.

Valeo has observed that the ability to search for technical information specific to each spare part is essential for its partner users. That is why Valeo Tech @ssist provides access to technical information based on product references to increase efficiency and reduce the risk of errors.

On-demand training modules

Training is crucial in the increasingly technology rich sector of automotive maintenance. And yet, in 73% of independent garages, not a single employee has received training of any kind in the last 12 months (GiPA repairer survey, France, 2017). On-going training for professionals is particularly challenging due to a lack of time and the difficulty of interrupting mechanics' everyday routines. To overcome these limitations, Valeo has made online training modules available via Valeo Tech @ssist.

Because Valeo cares for each and every customer, the Aftermarket Specialist is committed to meeting customers' needs and delivering the most suitable support:

- Improved visibility and readability on Tecdoc®
- Technical Hotline and Connected Assistance to get quick and professional answers about crosses, applications requirements or fitment issues

Technical training and promotion with our longstanding automotive professional trainers who know the aftermarket. Learn more on valeoservice.com

1- Available in Europe before a wider international launch.(United kingdom, Germany, France, Spain, Portugal, Netherlands, Italy, Russia, Poland.)

2- Predicts results in real time based on the first two letters as the user types.

Valeo is an automotive supplier, partner to all automakers worldwide. As a technology company, Valeo proposes innovative products and systems that contribute to the reduction of CO₂ emissions and to the development of intuitive driving. In 2017, the Group generated sales of 18.6 billion Euros and invested 12% of its original equipment sales in Research and Development. At December 31, 2017, Valeo has 184 plants, 20 research centers, 35 development centers and 15 distribution platforms, and employs 111,600 people in 33 countries worldwide. Valeo is listed on the Paris stock exchange and is a member of the CAC 40 index.

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